



Siddharth Tripathi

Customer service representative

Have been working for the role of customer support executive at Teleperformance for the last one year with an accumulative experience of more than 2 years in the BPO sector. My skillset comprises of establishing communication with customers from across the globe and retain the trust of customers in the client.

✉ siddharth.tripathi15@gmail.com

🏡 Jalalpur, Jalapur – Malipur Road, Ambedkarnagar, Uttar Pradesh-224149

📅 25 years old

📞 60098 35612

Languages

English

Proficient

Hindi

Intermediate

Interests

Cooking and travelling.

Exploring new cultures by the food that they have to offer.

Education

Masters

From August 2019 to August 2021 [North Eastern Hill University](#) Tura, Meghalaya

Bachelors

From July 2016 to June 2019 [Maharaja Sayajirao University of Baroda](#) Vadodara, GJ, India

Work experience

Technical Support Executive

From August 2022 to August 2023 [Teleperformance](#) Jaipur
Troubleshooting problems arising over however not limited to the operation of the Windows operating system and Office 365.

Advocate

From September 2021 to February 2022 [Cogent E Services](#) Vadodara (WFH)
Required providing resolution over issues arising, prior and after placing of orders for a major food delivery application.

Skills

Communication

Lending an empathetic ear, wherever required and a crisp explanation and education to customers that enables them to deal with the problems themselves.

Easily grasp new technicalities and flexible.

Quickly grasp any emerging concepts and can adapt to different work environment.

Computer skills

Basic understanding about email protocols.

How to use an email protocol in accordance with business needs and setting up of accounts over client apps like Outlook and Thunderbird.