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GAURAV CHAWLA

CARRIER OBJECTIVE

To lead to the growth of the organization and development of challenging and motivating career.

TOTAL WORKING EXPERIENCE

13 YEARS ABOVE

CROMPTON GREAVES INDIA LIMITED

Deputy Manager– Service & operations

Experience from DEC 2018

- * Managing all basic service & operations of Pan India.
- * Managing all India dealers and distributors for service related issues.
- * Managing spares parts division with regular dispatch of spares on pan India service centers.
- * Managing all day to day call load as well all escalation call from every end.
- * Managing institutional sales related services and installations with regularized service.

Handling team of 113 service franchisee.

Visited 2 countries, for training, assessments and service and operations training and integral workout programme.

HINDWARE INDIA LIMITED

Experience from May 2014

Worked on pan India basis dealing in service and revenue collection and spares accessories sale workout.

Visited all India dealers and major distributors with both hardware and software handling panel.

SUNFLAME APPLIANCES INDIA LIMITED

Experience from JULY 2010

Initially worked as a trainee for one year then joined service team as service executive, worked with north India service team exclusively for 4 years and become astt. Manager Service & operations (north).

Professional Qualification

*** B.E. In Electrical Engineering in 2010.**

Educational Qualification

*** Intermediate with 72% from D.A.V. Public School, 2006.**

*** High School with 73% from D.A.V. Public School, 2004.**

Personal Details

Father's Name : Mr Inder Kumar

Permanent Address : House No.24, chawla colony, Faridabad-121004, Haryana

Marital Status : Married

Nationality : Indian

Declaration

I do hereby declare that the above information furnished by me is true to the best of my knowledge and belief.

Place: Faridabad

(Gaurav Chawla)