



Devendra Pratap Singh

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Professional Summary

- A CISCO Certified IT Professional with over 8+ years of experience in Networking Environment. CCNA & CCNP Check Point and have excellent LAN / WAN troubleshooting skills.
- Cisco ASA, & Network Security, Cisco Network Routing and Switching, Network repair and maintenance, Troubleshooting daily incidents.
- Insightful knowledge in network implementation, configuration of CISCO router, switches.
- Expertise in handling networking issue, troubleshooting, and providing support in design, implementation, and maintenance of convergence networks.

Technical Skills

- Cisco Routers: -1700, 1800, 800, 2600, 2800, 3200, ISR 4321, 7600 ASR9000 series.
- Cisco Switches: - 2950, 2960, 2960 x and 3560, 6500, 4500 Series, Aruba Wireless Controller.
- Firewall :- Cisco ASA, FMC, Cisco Prime
- Load balancer: - F5 LTM.
- Routing Protocols: -RIP, OSPF, EIGRP, BGP, Static Route, Default Route
- Basic knowledge of Riverbed
- Telnet - Access, Configure and Troubleshoot Routers and Switches from different locations.
- Network OS: -Cisco IOS Installation & upgrade
- LAN Technologies: - VLAN, VTP, LAN
- Ciena Switch: - 6500, 5200, 4200, 3500 Series
- Configuration of IP Address on different types of Interfaces like LAN.
- Networking Tools: -solarwinds, Whatsup Gold, Multiping, Putty

Work Experience

- **L2 - Network Engineer - 15-September -2022 to till now**

Corporate Infotech Pvt Ltd

Client: - NDMC

- Working on Firepower, Cisco ASA, FTD, Cisco Access Points, F5 Load Balancers, WAN Optimizers, , Cisco Routing-Switching
- Supporting network users with connectivity, VPN, and access issues.

- Troubleshooting of Routers, layer 2 and 3 Switches, and Network Firewalls.
- Planning, coordinating and implementing network security measures to protect data, software and hardware.
- Analysing ticket, Accepting & given resolutions to User under SLA.
- Managing the overall network functions involving design of network layouts, configuration & maintenance

• **Network Specialist - 18-April-2022 to 14th September 2022**

Ebix Cash Pvt Ltd

Client: - PNB Bank Data Center,

Managing and maintaining network issues problems and provide remote support, provided technical support services.

- Analyzing ticket, Accepting & given resolutions to User under SLA.
- For IPT / Voice Services troubleshoot involve expert Team.
- Troubleshooting problems to ensure minimum downtime & maximum availability of network.
- Managing the overall network functions involving design of network layouts, configuration & maintenance
- Basic Troubleshooting for Riverbed device.
- Coordinate with carrier for resolve the issue in time manner.
- Upgraded network equipment and system configuration.
- Coordinated with internal technical groups for delivery of telecommunication services and network infrastructure.

2. Network Engineer - 20-Jun-2017 to 28-January 2018.

Global NTT India Pvt Ltd.

Client Site:- SBI,NIC ,JIO

Managing and maintaining network issues problems and provide remote support, provided technical and vendor support services.

- Troubleshooting problems to ensure minimum downtime & maximum availability of network.
- Analysing ticket, Accepting & given resolutions to User under SLA.
- Managing the overall network functions involving design of network layouts, configuration & maintenance
- Coordinate with site engineer and troubleshooting in Physical connectivity and configuration issues in Lease Line.
- installation of Cisco 2960 x series, Huawei Switch for NAC implementation
- Upgraded network equipment and system configuration.
- Coordinated with internal technical groups for delivery of telecommunication services and network infrastructure.
- Configure Asp link in Region Branches
- Responsible for providing technical support for day-to-day operation to users.
- Coordinating with ISP on Network/WAN outage
- Configuration and upgrade the IOS of ASR 9000 series Router for 4G LTE Network.

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